

Step-By-Step Instructions to Collect Hand Sanitiser at Vending Machine

Before using the #BYOBclean vending machine, you will need 2 things:

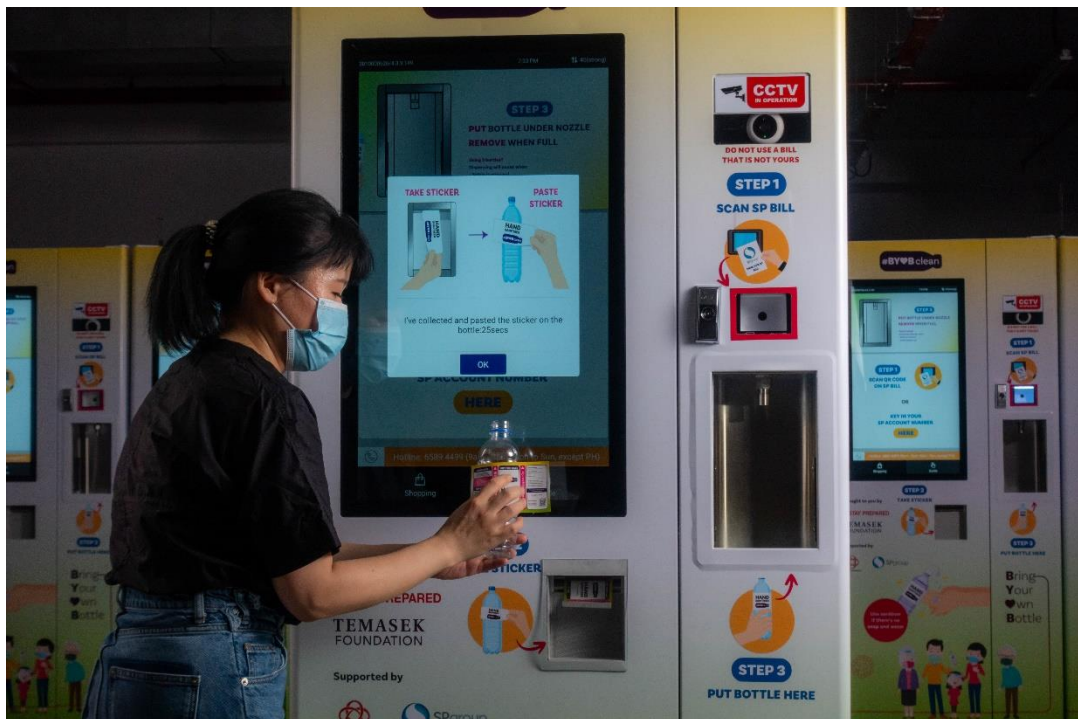
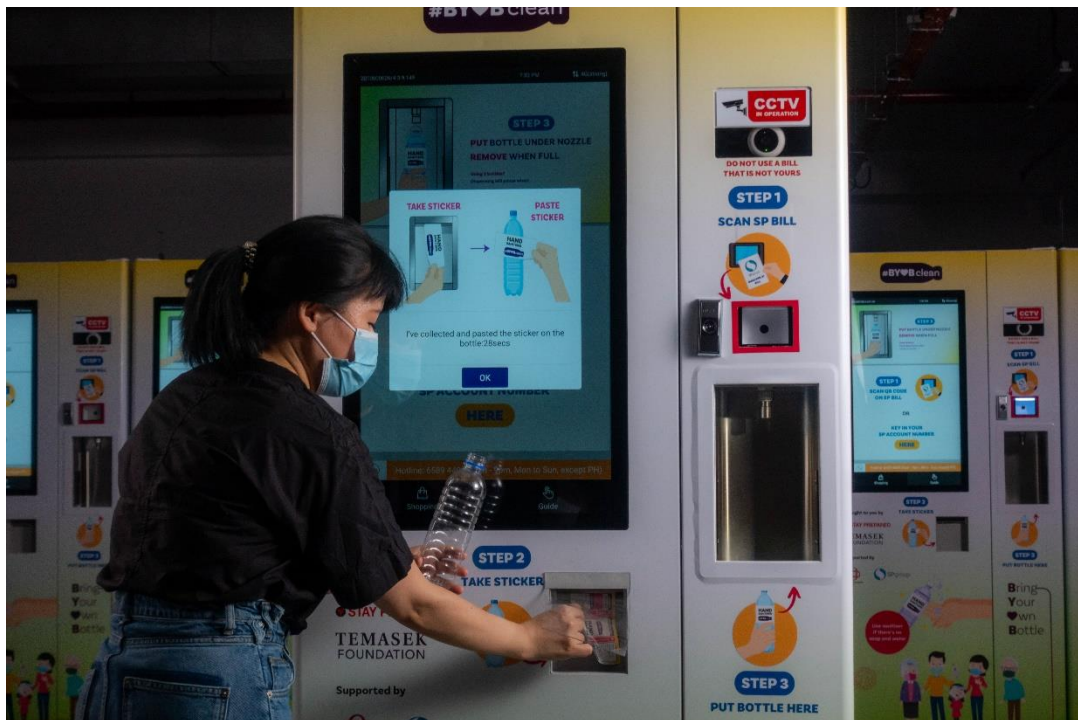
1. Your March/April 21 SP bill or SP account number
(top right corner of your SP bill or the SP Utilities app)
2. 1 or 2 clean bottles (to hold 500ml in total)
Maximum bottle size: 23cm/9in (height) x 11cm/4.5in (width)

Steps

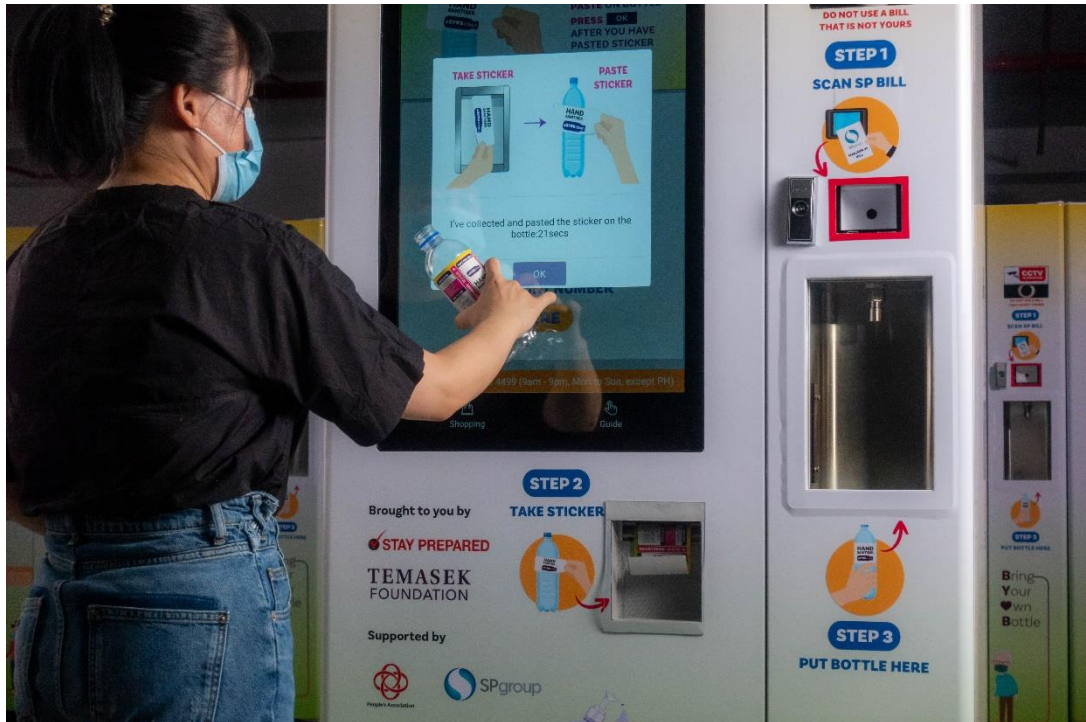
1. Scan the QR code on your March/April 21 SP bill at the scanner, or manually key in your SP account number.



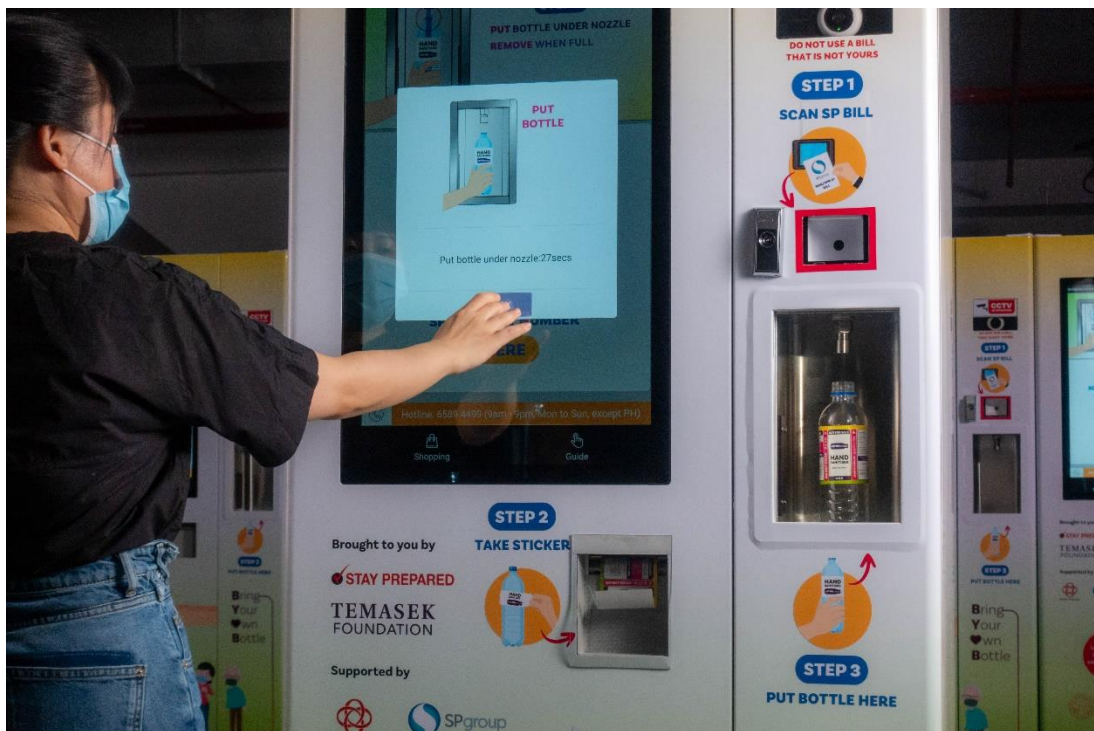
2. Take sticker(s) and paste them on the bottle(s).



Press OK after you have collected and pasted the sticker(s) on the bottle(s), within 45 seconds. (Note: The machine will restart if you do not click OK after 45 seconds. If this happens, start again from Step 1.)



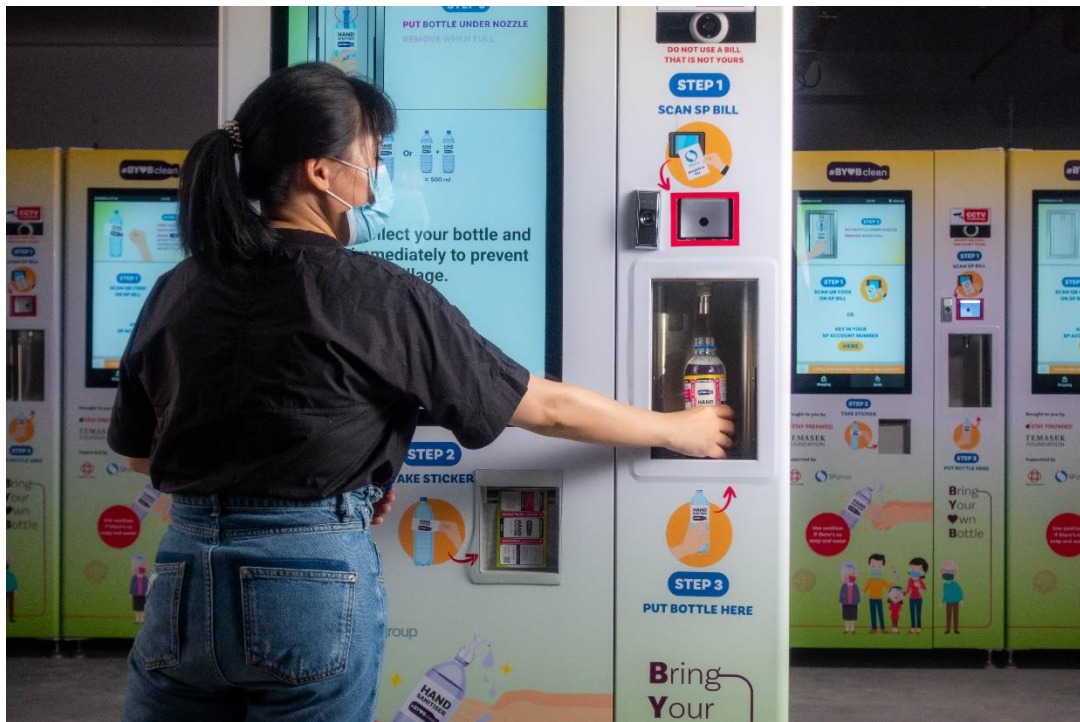
3. Put 1 bottle under the dispensing nozzle. Press OK after you have put your bottle under the nozzle, within 30 seconds. The machine will start to dispense the sanitiser.



(Note: If you do not click OK after 30 seconds, another prompt to put a bottle under the nozzle will appear. The machine will restart after 30 seconds has passed. If this happens, start again from Step 1.)

If you are using 2 bottles:

Remove the first bottle when full, and dispensing will pause. Dispensing will continue when the machine detects a second bottle.



(Note: The machine will restart if a second bottle is not detected after 30 seconds. The remaining amount of uncollected hand sanitiser will be forfeited.)

4. Remove bottle(s) when full. Collect your bottle(s) and cap them immediately to prevent spillage.



Please visit stayprepared.sg/BYOBclean and follow Temasek Foundation on Facebook for more information on this latest #BYOBclean initiative.

Videos on what to bring for collection, and how to use the vending machines are available in English, Chinese, Malay, and Tamil at the website.

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